

Accessibility at College

“Central College Nottingham is positively committed to creating an inclusive environment which is free from discrimination, and where there is mutual respect and equality for all.”

The college takes accessibility very seriously, from using our website, to getting around our various centres and supporting students.

Information

The college aims to provide information in a form which is clear to individual students, i.e. at an appropriate level and in an accessible language.

Any paper-based documentation can be provided in different formats on request and some of our policies and procedures are available in easy read versions.

Central College Nottingham uses several techniques to make its website accessibility friendly. The website has been developed and tested in a variety of different browsers and is regularly validated against accessibility standards. All images on the website use alternative descriptive text.

Facilities/ Access to College Sites

The college offers courses at a range of locations across Nottingham. Some buildings are more easily accessed than others, but we are committed to continually improve accessibility.

See below our access guide for a check on the facilities at each of our sites.

Campus	Designated Disabled Car Parking	Access to Reception Area	Lift access to all floors	Accessible refectory/or vending services	Accessible Toilets	Loop System Available **
Maid Marian Way	✓	✓	✓ *	✓	✓	X
Beeston	✓	✓	✓	✓	✓	X
Arthur Mee	✓	✓	✓	✓	✓	X
Clifton	✓	✓	✓	✓	✓	X
Highfields	✓	✓	✓	✓	✓	X
London Road	✓	✓	✓	✓	✓	X
Ruddington	✓	✓	✓	✓	✓	✓

* The main building at Maid Marian Way has lift access to all 4 floors. There is no lift access to the X block and the upper floor above the library.

** Although most sites do not have an integral loop system portable units are available for loan in classrooms.

If access proves difficult for individuals we will try to make other arrangements. For example, we may be able to relocate classes.

Please note that student with disabilities and/or learning difficulties have the opportunity, on request, to visit the College prior to enrolment to orientate themselves with the surroundings away from peak college times.

Complaints and Appeals Procedures

The college is committed to making the student experience enjoyable and rewarding.

We accept that, from time to time, students and other third parties may have reason to complain about their experience of the college. The Complaints Policy aims to ensure that complaints are resolved as fairly and quickly as possible. It also aims to ensure that, where practical, lessons can be learnt and improvements made to the service the College offers.

Support is available, if required, to assist in making a complaint, such as communication support.

Other information

For other useful information see:

- Equality, Diversity and Inclusion policy
- Learning Support policy
- The Complaints policy
- Student Charter